





ACCESS LEVEL VIEW

Staff Portal



CRM

DASHBOARD

Access an overview of key information and updates

TICKETS

Monitor and address customer support requests promptly

QUERIES

Handle and respond to customer's inquiries efficiently

TASKS

Organize and track project-related tasks effectively

PROFILE

Manage personal information and settings easily



ACCESS LEVEL VIEW

CRM

Customer Portal

FACEBOOK



DASHBOARD

Monitor property progress and updates

PROPERTIES

Track property status and view notes

BILLING

Access invoices and payment history

PROFILE

Manage personal information

SUPPORT CENTER

Create and manage support tickets

MESSAGE CENTER

Stay updated with news and contact support



ACCESS LEVEL VIEW

Admin Portal

DASHBOARD

Access a customer-centric dashboard

STAFF

Manage your staff members efficiently

CLIENT

Maintain client information and overview

PROJECT TYPES

Define and categorize project types (e.g., farm house, office)

MANAGE CARDS

Handle loyalty card programs and rewards

PROJECTS

Manage properties, property files, client files, and add properties

BILLING

Handle time billing, create invoices, view quotes and transactions, and generate project reports

SYSTEM SETUP

Configure system settings, manage custom fields, perform database backups, and view system news



MANAGE

Utilize visual forms, a visual estimator, calendar, and support ticket management

MANAGE PROJECT TASKS

Efficiently organize and track project-related tasks

MANAGE QUERIES

Easily handle and respond to customer inquiries and requests



ACCESS LEVEL



Loyalty Card printers have access to print cards and block/unblock cards





